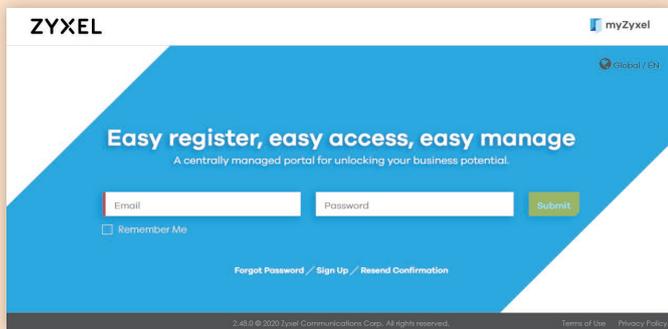


Manage your partnership relationships effectively with Zyxel

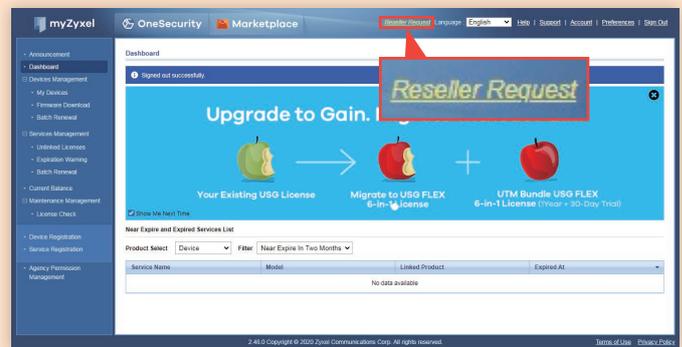
Zyxel Marketplace, an intuitive online platform that we've created to purchase and manage security licenses for our channel partners and their business customers in a convenient and secured way. To help partners manage customers' service on their behalf, follow the steps below to confirm reseller permissions and have corresponding privileges for management:

To be a reseller

- 1 Start from Login MyZyxel web portal:
<https://accounts.myzyxel.com/>
Login with myZyxel.com account.



- 2 Redirect to myZyxel dashboard after successfully logging in. Click the 'Reseller Request' button in the header menu bar.

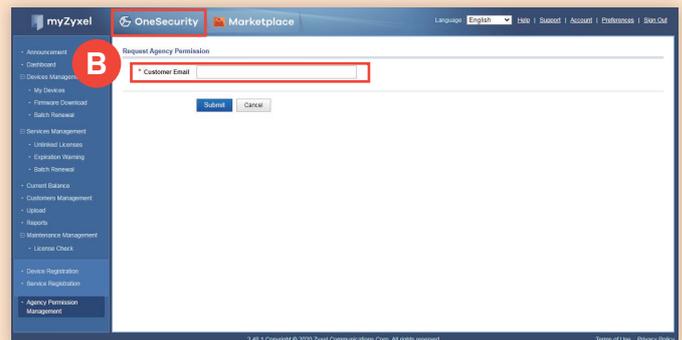
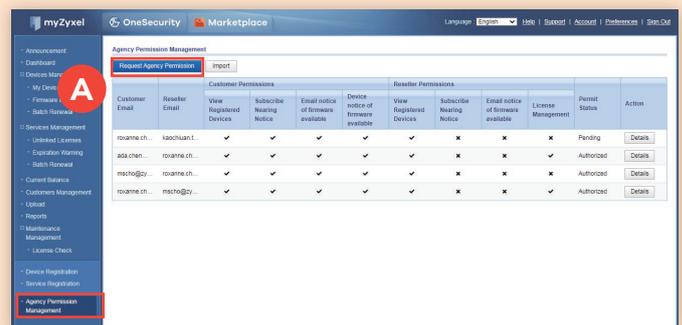


Get permission from your customer

- 1 You may need a few days to receive the Confirmation Notice email. After receiving the email of Confirmation Notice, go back to myZyxel dashboard and click the 'Agency Permission Management' button, you will see the reseller navigation panel.



- 2 Then, **A** select the button of 'Requested Agency Permission', and **B** fill in the customer's email to get the permission.



Get permission from your customer

1 After getting the agency's permission, you can view the customer's/reseller's license status on the dashboard.

Customer Permissions		Reseller Permissions									
Customer Email	Reseller Email	View Registered Devices	Subscribe Hearing Notice	Email notice of firmware available	Device notice of firmware available	View Registered Devices	Subscribe Hearing Notice	Email notice of firmware available	License Management	Permit Status	Action
roaime.ch...	kaochuan.t...	✓	✓	✓	✓	✓	✗	✗	✗	Pending	Details
ada.chen...	roaime.ch...	✓	✓	✓	✓	✓	✗	✗	✓	Authorized	Details
macho@zy...	roaime.ch...	✓	✓	✓	✓	✓	✗	✗	✗	Authorized	Details
roaime.ch...	macho@zy...	✓	✓	✓	✓	✓	✗	✗	✓	Authorized	Details

2 Please remember to remind customers to authorize reseller to administer customer's license on their behalf. Click the 'Details' button in the action column.

Customer Permissions		Reseller Permissions									
Customer Email	Reseller Email	View Registered Devices	Subscribe Hearing Notice	Email notice of firmware available	Device notice of firmware available	View Registered Devices	Subscribe Hearing Notice	Email notice of firmware available	License Management	Permit Status	Action
roaime.ch...	kaochuan.t...	✓	✓	✓	✓	✓	✗	✗	✗	Pending	Details
ada.chen...	roaime.ch...	✓	✓	✓	✓	✓	✗	✗	✓	Authorized	Details
macho@zy...	roaime.ch...	✓	✓	✓	✓	✓	✗	✗	✗	Authorized	Details
roaime.ch...	macho@zy...	✓	✓	✓	✓	✓	✗	✗	✓	Authorized	Details

From customer's view

A Click the 'Edit' button, you will see the 'Edit Agency Permission' page; next, **B** select yes for 'License Management' and choose the selected devices, then **C** click the submit button to authorize the permissions to you and the reseller.

Agency Permission Management

Edit

Customer	Reseller	Permit Status
Roaime Chang	Company: ZYXEL Networks User: 2005955 Email: ipocul...	Pending

Customer Permissions

View Registered Devices	Subscribe Hearing Notice	Email notice of firmware available	Device notice of firmware available
✓	✓	✓	✓

Reseller Permissions

View Registered Devices	Subscribe Hearing Notice	Email notice of firmware available	License Management
✓	✗	✗	✗

Authorized Products

Model	Name	MAC Address	Registration Time

Edit Agency Permission

You will authorize the following permissions to you and the reseller - kaochuan.teng@zyxel.com.tw

With Permissions

Permission	My Account	Reseller
Authorized to view the registered devices	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No
Subscription Hearing Notice	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No
Email notification of new firmware available	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No
Device notification of new firmware available	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No
License Management	<input checked="" type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No

On Devices: Select options

Submit Cancel

Edit Agency Permission

You will authorize the following permissions to you and the reseller - kaochuan.teng@zyxel.com.tw

With Permissions

Permission	My Account	Reseller
Authorized to view the registered devices	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No
Subscription Hearing Notice	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No
Email notification of new firmware available	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No
Device notification of new firmware available	<input type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No
License Management	<input checked="" type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input type="radio"/> No

On Devices: 1 of 1 devices selected

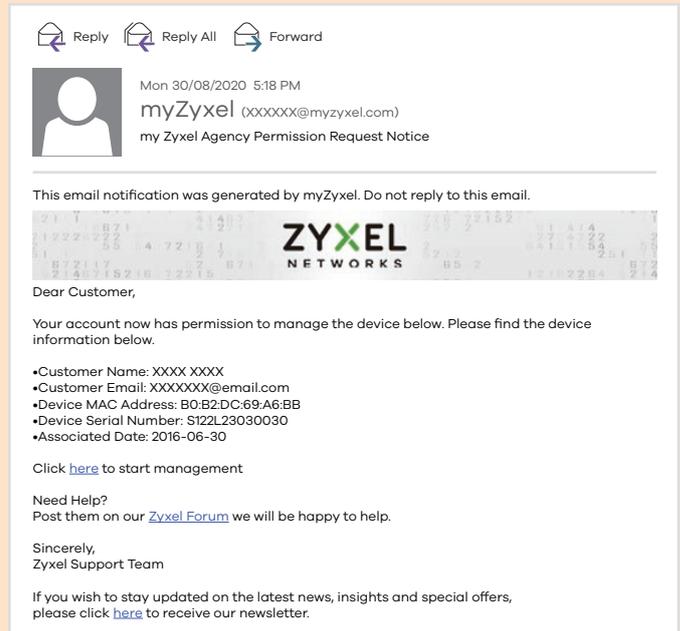
1 of 1 devices selected

✓ Check all ✗ Uncheck all

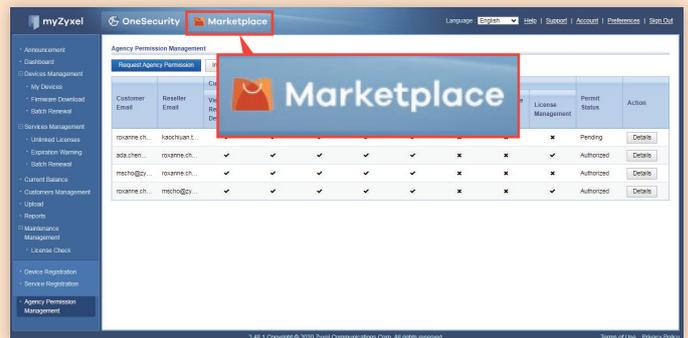
0327 TEST (20:20:27:04:59)

Get permission from your customer

3 After the customer authorizes the reseller, the reseller will receive an email and have the administrator permissions to manage customer's service.



4 Now that the process is complete, you can start to check your client's device list.



5 For managing the customer's license, click the Marketplace button to see the license status and device list.

