Bitdefender Converting Steps FAQ

Bitdefender is now offered as an Anti-Virus option for UTM services. For users who already have Kaspersky Anti-Virus, outlined below are the steps to convert your license over to Bitdefender. After the conversion is completed, you will have a new Bitdefender license that has the same time left of Kaspersky license; meanwhile, the Kaspersky license will expire immediately.

How to convert a registered Anti-Virus Kaspersky Signature service to Bitdefender?

The following steps will help you convert your linked or activated Kaspersky licenses to Bitdefender:

1. Sign-in myZyxel portal https://accounts.myzyxel.com
2. Go to **Service Management**, click **Unlinked Licenses.**
3. Select your Bitdefender license, and click the button **Link** in the Status column.
4. In the pop-up dialog "Link Product", choose a device you want to link from the dropdown list **Products**, and click the button **Submit**.
5. In the pop-up dialog "Convert Gateway Anti-Virus_Kaspersky Signature service", click the button **Convert** to proceed. Afterwards, myZyxel will convert the all Kaspersky licenses in the device to Bitdefender immediately.

How to use a Bitdefender if I do not yet have Anti-Virus license?

Please contact your local support for further assistance in buying a Bitdefender license.

The following steps will help you register a Bitdefender license:

1. Sign-in myZyxel portal https://accounts.myzyxel.com
2. Go to **Service Registration**.
3. Input your Bitdefender license key, and click the button **Submit** to register the license.

I am having trouble linking or converting my license.

Please contact Zyxel local support and we will help convert/link license to Bitdefender.

For more product information, visit us on the web at www.Zyxel.com/us

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